



Help and advice for families with teenagers

What do we do?

Waltham Forest Council's Children and Young People Service and Housing Services have a joint team working with 16/17 year olds to help with any family problems that may lead to homelessness in this age group and prevent this where possible.

We know that families and young people need help from time to time, especially at times of change and the transition into adulthood which can be extremely stressful for families. There are times when you feel that you can no longer have your teenager in your home.

If this sounds like you, we may be able to help. As far as possible, we will work with you and your teenage children to keep your family together at home, with the support you need. We will advise young people that their parents have Parental Responsibility for them until they are 18 years old. If they are under 18, they must abide by the rules and boundaries set by their parents.

We will offer an initial assessment to young people who are at risk of becoming homeless, and work with the family as a whole to try and resolve the difficulties.

Who do we help?

Young people living in the London Borough of Waltham Forest aged 16 to 17 years old, who are currently homeless or at risk of being homeless, and who do not currently have a social worker.

How do we help?

We will carry out an assessment of the young person and their family to help with decision-making if required. We also offer advice, support and assistance to young people and their families.

We can refer young people and their families to other agencies who may be able to offer more specialised services if needed. These include:

Waltham Forest Community Learning and Skills Service (CLaSS)

CLaSS offer free, adult learning sessions to parents to help cope with the sometimes difficult work of being a parent and to learn new skills and techniques.

Tel: 020 8532 9355

www.walthamforestclass.gov.uk

Connexions provide careers advice and information about further training.

Tel: 020 8496 1917/1920

Face to Face offer a range of services for young people aged between 11 and 21 years, including counselling, pregnancy testing, contraception, information and advice on sexual health, and housing advice. They also have a social worker who can offer one-to-one crisis support around relationships and family problems.

Tel: 0844 600 1256

The 722 Young People Service, based in Leytonstone High Road, has been specifically designed to listen to young people's concerns and tackle any drug and alcohol related issues they may have.

Tel: 020 8496 5020/5075

Youth Service Support can provide information and activities for young people, for example the Duke of Edinburgh awards, exploring

risk-taking behaviour, sexual health and relationships, teenage pregnancy, residential and activity days out, self esteem programme, team building skills, youth centre projects, mentoring, crime diversion activities and support for lesbian/gay/bisexual/transgender, and those questioning their sexuality.

Tel: 020 8496 1917/1920

Family Information Service is a confidential service providing free and impartial information and support to families with children and young people aged 0 –19 years and up to 25 years old with disabilities. They offer guidance to parents or carers, young people and practitioners on a range of information from childcare to financial support and related services within Waltham Forest.

Tel: 020 8496 3000

Fairbridge in London Hackney Centre provides personal development for young people aged 13-25 years who struggle with personal and social skills, lack confidence and motivation, and who may not be engaging effectively in statutory provision, such as education, employment or training.

Tel: 020 8985 4880

Blaze is a mixed LGBT (Lesbian, Gay, Bisexual, and Transgender) social group for young people (aged 16-25 years), offering a range of activities, workshops and trips out. They provide a safe supportive space where you can chill out, relax, meet new friends and have fun. Through our young people's service we are also able to offer one-to-one support, guidance and counselling.

Tel: 020 8509 3898

Stonewall Housing (London) provides supported housing, advice and advocacy for the lesbian, gay, bisexual and transgender communities in London. Their website www.stonewallhousing.org also has fact sheets available to download.

Tel: 020 7359 5767 (advice)

African Families Moot Association can explore with families how family life can be improved. They provide educational assistance to children who have been disadvantaged by family instability. They also organise talks about family stability, aiming to provide short breaks for distressed families. There are workshops covering family, healthy living, teenage pregnancy and stigmatisation.

Muslim Welfare Association provides ad-hoc information, advice and guidance to Asian community members that have English language needs. The association also provides sign posting to other services.

Tel: 020 8539 4613

Asian Family Support and Conciliation Services provides a service to prevent family breakdown.

Tel: 020 8539 5566

Who are we?

The 16/17 year olds Homeless Prevention Team consists of:

- Social worker
- Social work assistant
- Housing officer

Where can you find us?

16/17 year olds Homeless Prevention Team

Cedar Wood House
2d Fulbourne Road
Walthamstow
E17 4GG

Tel: 020 8496 5480/5577

This leaflet provides information about preventing homelessness for young people aged 16-17 years old. If you would like a translation of this information, please tick the language you want, complete your name and address and return the whole form to the address below:

This document can also be made available in audio tape Braille large print

<p>এই পুস্তিকাটি ১৬-১৭ বছর বয়সের যুব সম্প্রদায়ের গৃহহীনতা রোধ করার সঙ্কে তথ্য প্রদান করে। যদি আপনি এই তথ্যের অনুবাদ চান, অনুগ্রহ করে আপনি যে ভাষায় চান সেটিতে টিক চিহ্ন দিন, আপনার নাম এবং ঠিকানা পূরণ করুন এবং সম্পূর্ণ ফর্মটি নিচের ঠিকানায় ফেরত পাঠান:</p> <p style="text-align: right;">BENGALI <input type="checkbox"/></p>	<p>یہ پرچہ 16 سے 17 سالہ نوجوانوں کو بے گھر ہونے سے بچانے کے بارے میں معلومات مہیا کرتا ہے۔ اگر آپ کو اس معلومات کا ترجمہ چاہیے، تو برائے کرم اپنی ضرورت کی زبان پر نشان لگائیں، اپنا نام اور پتہ مکمل کریں اور مکمل فارم کونچے کے پتہ پر واپس بھیج دیں:</p> <p style="text-align: right;">URDU <input type="checkbox"/></p>
<p>Warqaddan daabacan waxay bixinaysaa warbixin ku saabsan hooy la'aan ka ilaalin dadka da'yarta ah ee da'doodu u dhexayso 16-17 sano. Haddii aad jeclaan lahayd in warbixintan turjumaad laguugu sameeyo, fadlan siixid ku calaamadi luuqadda aad doonayso, ku qor magacaaga iyo cinwaankaaga, foomka oo dhanna markaa ku celi cinwaanka hoos ku qoran:</p> <p style="text-align: right;">SOMALI <input type="checkbox"/></p>	<p>ਇਹ ਚਸਤੀ ਇਸ਼ਤਿਹਾਰ 16-17 ਸਾਲ ਦੀ ਉਮਰ ਵਾਲੇ ਜਵਾਨ ਲੋਕਾਂ ਨੂੰ ਬੇਘਰ ਹੋਣ ਤੋਂ ਰੋਕਣ ਨਾਲ ਸਬੰਧਤ ਜਾਣਕਾਰੀ ਪ੍ਰਦਾਨ ਕਰਦਾ ਹੈ। ਜੇ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਦਾ ਅਨੁਵਾਦ ਕਰਾਉਣਾ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਆਪਣੀ ਮਨਪਸੰਦ ਭਾਸ਼ਾ 'ਤੇ ਸਹੀ ਦਾ ਨਿਸ਼ਾਨ ਲਗਾਓ, ਆਪਣਾ ਨਾਂ ਅਤੇ ਪਤਾ ਭਰੋ ਅਤੇ ਪੂਰਾ ਫਾਰਮ ਹੇਠ ਲਿਖੇ ਪਤੇ 'ਤੇ ਵਾਪਸ ਕਰੋ:</p> <p style="text-align: right;">PUNJABI <input type="checkbox"/></p>
<p>Bu yaprakçık 16 -17 yaş arası gençlerin evsizlik durumunun önlenmesi ile ilgili bilgiler içermektedir. Eğer bu bilgilerin bir çevirisine ihtiyacınız varsa, lütfen istediğiniz lisanı işaretleyin, adınızı ve adresinizi tamamlayın ve formun tamamını aşağıdaki adrese geri gönderin:</p> <p style="text-align: right;">TURKISH <input type="checkbox"/></p>	<p>Niniejsza broszura przeznaczona jest dla młodzieży w wieku od 16 do 17 lat i przedstawia informacje na temat zapobiegania bezdomności. Jeżeli życzysz sobie otrzymać te informacje w innej wersji językowej, zaznacz wybrany język, podaj imię, nazwisko oraz adres, i wyślij cały formularz na poniższy adres</p> <p style="text-align: right;">POLISH <input type="checkbox"/></p>
<p>Name _____ Address _____ _____ _____ Telephone No _____</p>	<p>Return to: Homelessness prevention - 16-17 year olds Housing Services Cedar Wood House 2d Fulbourne Rd Walthamstow E17 4GG</p>