

## Tom Smith, Ellen Miller & Ellis House Priority Estate Inspection

This newsletter provides residents with feedback for the Priority Estate Inspection carried out on 26 January 2010.

The Priority Estate Inspection is your opportunity to work with Ascham Homes and our partners who join these inspections with the aim of improving your quality of life.



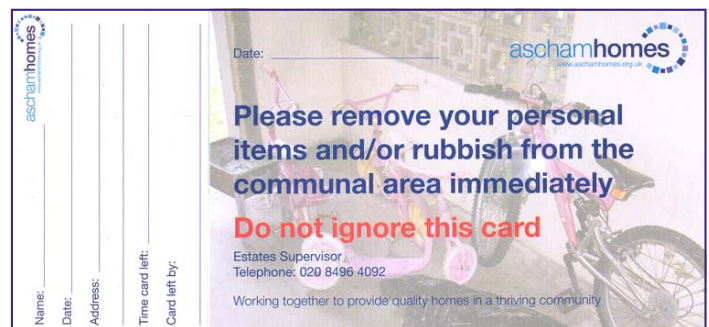
Reduced access

During the inspection we noticed that not everyone was keeping the communal areas outside of their home clean and free from possessions.

We would like to remind residents that they are responsible for cleaning the outside of their property and that they are not allowed to store personal property outside their homes in communal areas.

Ascham Homes has introduced a carding system to help keep communal areas clear from trip hazards and blockages which could be fatal in the event of a fire.

If one of these cards are put through your letterbox you should take action and remove your personal items and/or rubbish from the communal area. If you receive two consecutive cards and your property hasn't been removed your items will be disposed of.



Communal area card



This gate and fence will be replaced with a metal version

David Izard from the Safer Neighbourhoods team also attended the Priority Estate Inspection and informed us that they are working hard to eradicate youth nuisance on the estates.

They have increased the number of patrols in the area and are encouraging residents to come forward with any information which could help prosecute key individuals on the estate.

## Repairs

We have listed below some of the communal repairs identified as part of the inspection process. We have included brief descriptions of the repairs, order numbers and completion dates allowing you to check if a communal repair to your block has been completed on time.

<u>Ellis House</u>			<u>Tom Smith House</u>		
Location / Description	Job no	Due Date	Location / Description	Job no	Due Date
Supply and fix vinyl and stair nosing (to two steps) on the stairs from the ground floor to the 1st floor.	429725/1	26/02/10	Supply and fix fence panel slats.	429719/1	26/02/10
Supply and fix ceiling panel outside flat no 13.	429731/1	26/02/10	Supply and fix metal gate and fence.	411148/1	28/04/10
Fix right and left vertical hand rail outside flat 5 on 2nd floor.	429730/1	02/02/10	Handrail to be fitted from ground floor to the 2nd floor.	411130/1	28/04/10
Check supply to lamp column in the drying area.	429730/1	02/02/10	<u>Ellen Miller House</u>		
			Fix handrail to be fitted from ground floor to the 2nd floor.	411164/1	28/04/10

### Neighbourhood Link - community messaging service

Neighbourhood Link is a community messaging service from the Metropolitan Police Service that provides news and information about policing activity or initiatives, crime prevention advice as well as major incidents affecting your area.

This service will send you information in the form of an email and/ or text message informing you about the area you live and work in.

To receive these messages you will need **to register** which is free and simple. **Just call your local SNT to arrange a visit or register at** [www.neighbourhoodlink.met.police.uk](http://www.neighbourhoodlink.met.police.uk).

Do not try and use the Neighbourhood Link to contact the police.

### Tenancy Services Officer - Orville Moore

Orville is working with the Police to try and combat antisocial behaviour.

Please don't hesitate to contact him on 020 8496 4068 or email him at [orville.moore@aschamhomes.org.uk](mailto:orville.moore@aschamhomes.org.uk) alternatively you can call our ASB number 020 8496 4011

### Police Contact Details

To contact the Metropolitan police please use the 24 hour freephone number 0300 123 1212, or contact your local team directly on 020 8721 2641.

Please note the local team is not a 24 hour service but an answer phone message can and should be left. These messages generate a CAD number which can be used in court if a conviction is made.

In an emergency (life threatening situation) always dial 999.

If you are deaf or have a speech impairment please use a text phone. Dial 18000 in an emergency or 18001 in none emergencies.

### Home Contents Insurance

Protect your home and belongings from fire, burst pipes, theft or vandalism from as little as 75p a day.

We have teamed up with Aviva Insurance to provide low cost contents insurance for all our residents.

For an application form or for more details contact the rents hotline on 020 8531 8097 or visit the rent area of our website at [www.aschamhomes.org.uk](http://www.aschamhomes.org.uk) and download our booklet.

We can collect payment for your insurance with your rent. Remember if you do not keep up to date with your payments your home will not be protected.