



Priority Estate Inspection newsletter
May 2010

Stocksfield Road Estate Inspection

Welcome to the Priority Estate Inspection newsletter

Priority Estate inspections are carried out quarterly to tackle concerns on local estate based issues. During these inspections residents usually have the opportunity to meet with the Police, Ward Councilors and Ascham Homes Officers.

On 25 May 2010 we carried out a Priority Estate Inspection on your estate, in attendance (pictured from left to right) were:

- Residents
- Councillor Peter Barnett
- Marie Williamson - Senior Estate Supervisor, Ascham Homes
- Adam Clarke - Tenancy Services Officer, Ascham Homes
- Steve Stirk – Surveyor, Ascham Homes
- Sunita Trehan - Assistant Community Development Officer, Ascham Homes
- Councillor Richard Sweden (not pictured)



The feedback from the inspection

- We identified and actioned weed spraying to the pavements.
- We reported that the grass areas requires cutting and the frequency of this is to be investigated.
- The damaged glass to the communal window pram shed to Block K needed to be removed and replaced – the target date for completion is 28/05/2010. Job number: 448503/1.
- The flagstones to the path adjacent to number 310 - 312 needed to be replaced – the target date for completion is 28/05/2010. Job number: 448506/1.
- The glass to the doors of the ground floor meter cupboard in Block C needed to be replaced – the target date for completion is 28/05/2010. Job number: 448506/1.
- The magnet on the rear door to Block B was not secure.



Working together to provide quality homes in a thriving community

Reporting a dog fouling problem

If you are experiencing a problem with dog fouling in your area or witness a dog owner who allows their dog to foul in a public place without cleaning it up afterwards, you should report it to us with as much information as you can to: **Waltham Forest Direct on 020 8496 3000.**

Your details will be passed to the Enforcement Team who will do an initial investigation within 3 days and a decision will be made on what action to take.

Managing debts & paying your rent

For help and support with paying your rent or managing your debts, please contact:

The Rent Income Team on **020 8531 8097.**

Our Officers can help you maximize your income and make sure that you receive the benefits that you are entitled to.

Alternatively, for further information you can visit the Rents page on our website at

www.aschamhomes.org.uk

to find out how to pay your rent, claim additional benefits, training and employment opportunities.

Area 1 & 2 Contract Panel

Area 1 & 2 Contract Panels take place every 6 weeks for residents to make their views known and scrutinise the work of Ascham Homes. Meetings will be taking place as follows:

Weds 30/06/2010 at 2pm – 4pm

Weds 28/07/2010 at 2pm – 4pm

Weds 08/09/2010 at 2pm – 4pm

Weds 20/10/2010 at 2pm – 4pm

Weds 24/11/2010 at 2pm – 4pm

Venue: Boardroom, Willow House, 869 Forest Road, Walthamstow, London E17 4UH

For further information, please contact the Resident Involvement Team on: 020 8496 4934.

Submit an application for the MRA

Each year the Government allocates Waltham Forest Council approximately £1.5m, which Ascham Homes use on major repairs or environmental improvements. We would like to invite Waltham Forest Council tenants, leaseholders & stakeholders to submit improvement ideas on what you would like the MRA budget to be spent on.

The deadline for applications is 30th July 2010 and the MRA decisions will be delivered at Contract Panel meetings in August 2010.

To request an application form phone Ascham Direct on 020 8496 4197 or visit our website at www.aschamhomes.org.uk/mra2010.

Useful Contacts

Tenancy Services Officer
Adam Clarke
020 8496 4028

Rent Income Officer
Marcia McKella
020 8496 4026

Ascham Direct
020 8496 4197

Waltham Forest Direct
020 8496 3000

Community Development
Tracey Chandler /
Sunita Trehan
020 8496 4942

Gas leaks – TRANSCO
0800 111 999

Metropolitan Police
Free phone 24 hours
0300 123 1212

Wood Street Safer Neighbourhood Team
020 8721 2768 /
07766 440407

In an emergency
(life threatening situation)
Dial 999

If you are deaf or have a speech impairment please use a text phone to contact the Police

Dial 18000 in emergencies
18001 for non-emergencies

For further information or if you have any queries on this newsletter contact
Sunita Trehan
020 8496 4934

Willow House
869 Forest Road
Walthamstow
London E17 4UH

Resident.involvement@
aschamhomes.org.uk

The next Stocksfield Road Priority Estate Inspection is taking place on: Tuesday 31st August 2010, at 9.30am, in Stocksfield Road Car Park. All residents are welcome and invited to attend.