

Resident Involvement Register

have your say on how housing services are being delivered



What is it?

The Resident Involvement Register is a list of residents who have said that they are interested in getting involved and the ways that they would like to do so. The feedback we receive helps us to tailor our services to meet the needs of our residents.

Who can register?

You can join if you are a council tenant or leaseholder, or are living with a council tenant or leaseholder, in a home that is managed by Ascham Homes.

How to provide your feedback

You decide how you want to take part. This could be through postal consultation, attending meetings or even mystery shopping. Our involvement opportunities are detailed in the Residents Participation Compact booklet. For a copy of this booklet or for further information please contact the Resident Involvement Team on 020 8496 4934 / 020 8496 4966 or email us at resident.involvement@aschamhomes.org.uk.

The rewards

Depending on how involved you want to be, or in what capacity, we offer you the opportunity to:

- meet new people
- learn new skills
- attend training courses
- improve services delivered to residents
- understand how we work

We also provide help with travel and childcare costs, where appropriate.

How do you join?

Please complete this form by choosing how you would like to get involved and return it to us. When we receive your form, your details will be entered onto our Resident Involvement Register. We will send you details of any events currently taking place and you will be contacted in the future to be invited to take part in activities that you have said you are interested in.

Application to join the Resident Involvement Register

Title: (Mr / Mrs / Miss / Ms)	Date of birth:
Name:	
Address:	
	Postcode:
Home phone number:	Mobile phone number:
Email address:	

I am a:

Tenant <input type="checkbox"/>	Leaseholder <input type="checkbox"/>
living with the Tenant / Leaseholder <input type="checkbox"/>	

I would like to be involved in the following ways: (please tick all that apply)

Completing surveys / postal information <input type="checkbox"/>	Attending conferences / events <input type="checkbox"/>
Attending discussion groups / meetings <input type="checkbox"/>	Carrying out surveys / mystery shopping <input type="checkbox"/>

I am available: (please tick all that apply)

Mornings <input type="checkbox"/>	Afternoons <input type="checkbox"/>
Evenings <input type="checkbox"/>	Weekends <input type="checkbox"/>

I have an interest in: (please tick all that apply)

Repairs and maintenance <input type="checkbox"/>	Building and improvement works <input type="checkbox"/>
Estate services (caretaking / cleaning) <input type="checkbox"/>	Local estate / area based issues <input type="checkbox"/>
The Board of Ascham Homes <input type="checkbox"/>	Training and employment opportunities <input type="checkbox"/>
Housing publicity and news <input type="checkbox"/>	Services and activities for older people <input type="checkbox"/>
Services and activities for young people <input type="checkbox"/>	Anti social behaviour issues <input type="checkbox"/>
Equality and diversity <input type="checkbox"/>	Customer care services <input type="checkbox"/>
Leaseholder services <input type="checkbox"/>	Finance, budgeting or rent setting <input type="checkbox"/>
Community events <input type="checkbox"/>	Performance monitoring <input type="checkbox"/>

I prefer to be contacted by:

Post <input type="checkbox"/>	Telephone <input type="checkbox"/>
Email <input type="checkbox"/>	Texts <input type="checkbox"/>
Braille <input type="checkbox"/>	Audio tape <input type="checkbox"/>

I have the following requirements:

Hearing loop <input type="checkbox"/>	Information in large print <input type="checkbox"/>
Assistance with mobility difficulty <input type="checkbox"/>	Wheelchair access <input type="checkbox"/>
Minicom <input type="checkbox"/>	BSL signer <input type="checkbox"/>
Translation / interpretation <input type="checkbox"/> Please state language:	

I would describe my ethnic origin as:

White	Black
British <input type="checkbox"/>	African <input type="checkbox"/>
Irish <input type="checkbox"/>	African Ghanaian <input type="checkbox"/>
Albanian <input type="checkbox"/>	African Nigerian <input type="checkbox"/>
Greek / Greek Cypriot <input type="checkbox"/>	Somali <input type="checkbox"/>
Kosovan <input type="checkbox"/>	Carribbean <input type="checkbox"/>
Turkish / Turkish Cypriot <input type="checkbox"/>	Any other Black background <input type="checkbox"/>
Any other White background <input type="checkbox"/>	
Asian or Asian British	Dual or Multiple Heritage
Bangladeshi <input type="checkbox"/>	White and Black African <input type="checkbox"/>
Indian <input type="checkbox"/>	White and Black Carribbean <input type="checkbox"/>
Pakistani <input type="checkbox"/>	White and Black Asian <input type="checkbox"/>
Any other Asian background <input type="checkbox"/>	Any other dual or multiple heritage <input type="checkbox"/>
Chinese or other ethnic group	Prefer not to say <input type="checkbox"/>
Chinese <input type="checkbox"/>	
Other ethnic group <input type="checkbox"/>	

My religion is:

Judaism <input type="checkbox"/>	Buddhism <input type="checkbox"/>
Islam <input type="checkbox"/>	Hinduism <input type="checkbox"/>
Sikhism <input type="checkbox"/>	Christianity <input type="checkbox"/>
No religion or belief <input type="checkbox"/>	Other <input type="checkbox"/>
Prefer not to say <input type="checkbox"/>	

My sexuality is:

Heterosexual <input type="checkbox"/>	Bisexual <input type="checkbox"/>	
Gay <input type="checkbox"/>	Lesbian <input type="checkbox"/>	Prefer not to say <input type="checkbox"/>

Thank you for taking the time to complete this form

All completed application forms to be returned to:

Resident Involvement Team
Ascham Homes Ltd
Willow House
869 Forest Road
Walthamstow
London E17 4UH

Tel: 0208 496 4934 / 020 8496 4038

Email: resident.involvement@aschamhomes.org.uk