

Priory Court Priority Estate Inspection

This newsletter provides residents with feedback for the Priority Estate Inspection, which was carried out on 2 December 2009.

The Priority Estate Inspection is your opportunity to work with Ascham Homes and our partners, such as the local Safer Neighbourhood Team, to improve your living environment.



A well maintained green space

The inspection team was pleased to see that the estate is clean and tidy in line with our caretaking and grounds maintenance service standards.

If you witness somebody fly tipping or vandalising the estate please don't hesitate to contact your Tenancy Services Officer Roshanarah Ahamed on the ASB number 020 8496 4011 in confidence.

Ascham Homes have installed new notice boards on the estate for residential use. These notice boards are placed outside Adelaide House, Capri House, Upshire House and Washington House.

If you wish to display information please contact Erhan Mestanoglu on 020 8496 4038 or via email at erhan.mestanoglu@aschamhomes.gov.uk and he will pass all information to the Chair of your TRA Gill Jacobs (pictured below) who will place the notice for you.



New notice boards



A door where youths are gaining entrance

During the inspection, residents requested that a metal door plate be placed along the opening of the communal door to stop youths gaining unauthorised access.

The door plates, which will be an additional security measure are to be fitted on the following communal doors at Devon House, Upshire House, Everglade House and Washington House.

Repairs

We have listed below some of the communal repairs identified as part of the inspection process. We have included brief descriptions of the repairs, order numbers and completion dates allowing you to check if a communal repair to your block has been completed on time.

Devon House & Capri House

Location / Description	Job no	Due Date
Take up & relay salvaged paving by the manhole at the rear of the estate	421550/1	06/01/10
Apply PVA bonding agent to the ground floor pillar in Devon House	421558/1	06/01/10

Upshire House

Supply & fix threshold strip on the top of the stairs outside flat 10	421663/1	09/12/09
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Abbotts House

Location / Description	Job no	Due Date
Supply and fix threshold strip on stairs to the bin room on 1st, 2nd & 3rd landing	421668/1	09/12/09

Washington & Adelaide House

Apply PVA bonding agent to the ground floor pillar	421661/1	07/01/10
	421520/1	06/01/10

Balmoral House

Flaunch around the raised edge of CATV manhole outside flat 12 & on pavement	421537/1	08/12/09
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Dispersal Order

The Dispersal Order will provide additional police power to disperse groups of two or more people causing antisocial behaviour.

Once asked to disperse it will be a criminal offence for that person to return to the dispersal area for a 24-hour period. If a young person under the age of sixteen is stopped in the area after 9pm and is not accompanied by an adult, the police can escort them to their home address.

For enforcement of the Dispersal Order contact either:

Sgt. Doreen Rugundu
William Morris
Safer Neighbourhood Team
020 8721 2643

Sgt. Lee McKean
Higham Hill
Safer Neighbourhood Team
020 8721 2644



New Tenancy Services Officer (TSO) Roshanarah Ahamed



Roshanarah Ahamed began working for Ascham Homes as a Customer Services Officer in 2001. She has gained lots of housing experience and will make an excellent TSO.

So please don't hesitate to contact her with any queries or complaints you may have, or just to say hello.

Telephone: 020 8496 4981
Email: roshanarah.ahamed@aschamhomes.gov.uk

Dates for your diary

Roshanarah with the Safer Neighbourhoods Team will be hosting a drop in surgery every third Wednesday from 1pm for an hour in the local Community Centre.

Please feel free to drop in and voice any concerns you may have on the following days:

3 February 2010
24 February 2010
17 March 2010
7 April 2010

Give or Take Day - Saturday 30th January
Priory Court Community Centre 11am - 2:30pm
Further information: www.giveortake.org