



## Priory Court Priority Estate Inspection newsletter – July 2010

### Welcome to the Priority Estate Inspection newsletter

Priority Estate inspections are carried out quarterly to tackle concerns on local estate based issues. During these inspections residents have the opportunity to meet with the Police, Ward Councillors and Ascham Homes Officers.

On Wednesday, 14 July 2010 we carried out a Priority Estate Inspection on your estate which; the following officers attended:



(Left to right from picture)

- |                 |            |   |                               |
|-----------------|------------|---|-------------------------------|
| ■ Steve Stirk   | Surveyor   | ■ Sylvia Stewart                          | Resident                      |
| ■ Raja Anwar    | Councillor | ■ Roger Ellul                             | Senior Estate Supervisor      |
| ■ Lily Evans    | Resident   | ■ Ann Loughlin                            | Resident (Circle 33)          |
| ■ Pat Wakefield | Resident   | ■ Rubeena Amanullah<br>(took the picture) | Community Development Officer |
| ■ Nadeem Ali    | Councillor |   |                               |

### Feedback from the inspection:

Location / Description	Job Ref	Due Date
■ In Queensland Close a brick pillar to the entrance has fallen off. This will be re-erected (picture below).	455531/1	12/08/10
■ Side gate to Capri House has come off and will be installed to existing metal post.	455539/1	12/08/10
■ The bin store harsp to rear of block 14 – 22 Capri House is broken and needs replacing (picture below).	455535/1	12/08/10



## Feedback from the inspection (continued):

Location / Description	Job Ref	Due Date
■ The pavement blocks outside Vermont House are missing. These will be replaced.	453636/1	12/08/10
■ Phoenix Close entrance has damaged block work and the tarmac will also be replaced (picture below).	453631/1	12/08/10
■ The shrubs in Priory Court alongside the play areas have over-grown. They will be cut down in near future (picture below).		The shrubs have now been cut.



## Submit an application for the MRA

Each year the Government allocates Waltham Forest Council approximately £1.5m, which Ascham Homes use on major repairs or environmental improvements. We would like to invite Waltham Forest Council tenants, leaseholders and stakeholders to submit improvement ideas on what you would like the MRA budget to be spent on your estate and around the borough.

You can apply for funds such as; security improvements, reducing vandalism or nuisance and improving energy efficiency etc.

The closing date is 30 July 2010. The application decisions will be delivered at Contract Panel meetings in June & July 2010. To request an application form phone Ascham Direct on 020 8496 4197 or visit our website at [www.aschamhomes.org.uk/mra2010](http://www.aschamhomes.org.uk/mra2010).

## Area Contract Panel

Area Contract Panel 3 meets on a six weekly basis to deal with local issues that affect residents. It gives residents the opportunity to monitor and comment on our performance on anti-social behaviour, repairs, customer care and estate improvement programmes.

Please feel free to attend and voice any concerns you may have on the next meeting date on:

**Monday, 26 July 2010 at Ascham Homes, Willow House, 869 Forest Road, Walthamstow, London, E17 4UH**

To report any repairs on the day, there will be a repair surgery from 6.30pm till 7.00pm and the meeting will start from 7.00pm till 9.00pm.

## Useful Contacts

**Tenancy Services Officer**  
Roshanarah Ahamed  
0208 496 4032

**Rent Income Officer**  
Valerie Ryan  
0208 496 4017

**Ascham Direct**  
0208 496 4197

**Waltham Forest Direct**  
0208 496 3000

**Community Development**  
Rubeena Amanullah /  
Erhan Mestanoglu  
0208 496 4966  
0208 496 4038

**Gas leaks – TRANSCO**  
0800 111 999

**Metropolitan Police**  
Free phone 24 hours  
0300 123 1212

**William Morris Safer  
Neighbourhood Team**  
0208 721 2643 /  
07920 233 820

**In an emergency**  
Dial 999

**If you are deaf or have  
speech impairment**  
Dial 18000 in emergencies  
18001 for non-emergencies

**The next Priory Court Priority Estate Inspection is taking place on:**

Tuesday, 26 October 2010 at 9.30am, outside Adelaide House. All residents are invited to attend.