

# Hydro Forest Walkabout Inspection

Ascham Homes carried out an inspection of the Hydro Forest Estate on 9th September 2009. The Walkabout Inspection is your opportunity to work with Ascham Homes and our partners such as the Local Safer Neighbourhood Team, who join these visits to improve your environment.

On the inspection party were residents and members from Ascham Homes: a Tenancy Service Officer, Surveyor, Kier Site Manager and a Safer Neighbourhoods Officer.



The inspection team

Ascham Homes has been informed by those residents who attended the inspection that antisocial behaviour has been reduced. This statement was further echoed by the Safer Neighbourhoods Team who informed us that they held a drop-in session last week and no antisocial behaviour was reported by residents.

However, since the inspection we have been contacted by a resident who has told us that some youths are causing problems within the Radbourne Crescent area.



Fire damaged play area

The concerns put forward by this resident regarding antisocial behaviour within this area has been reinforced by the burnt out play area at the bottom of Radbourne Crescent for the under 14s. This incident is being investigated by the police.

It has also been noticed that panels in the fence separating the play area from the railway tracks have been broken allowing children/youths access to the railway line which have also has been vandalised. This activity is highly dangerous and could result in death.

The play area has now been locked whilst the panels are replaced and the site cleared. We are finding out how much it will cost for a new play unit.



Hedges cut back

The same resident has also highlighted that dog fouling is an ongoing problem in the area. Guidelines for reporting this issue can be found overleaf.

Please report any antisocial behaviour to your Tenant Services Officer Raja Khan on 020 8496 6533 or to the Safer Neighbourhood team on 0300 123 1212.

## Communal Repairs

We have listed below some of the communal repairs identified as part of the inspection process. We have included brief descriptions of the repairs, order numbers and completion dates allowing you to check if a communal repair to your block has been completed on time.

### 5-10 Hylands Road

Location/Description	Job no.	Date
Supply and fix besa cap	408080/1	09/09/09
Supply and fix boarded fence at the rear of pram sheds	408177/1	09/09/09

### 2 Tristram Close

Re-fix concrete slabs by manhole	408213/1	09/09/09
The gap surrounding the manhole cover to be filled in	408213/1	09/09/09

### 1-5 and 17-31 Nagle Close

Location/Description	Job no.	Date
Brickwork to be repaired outside the entrance of block 17-31	408217/1	09/09/09
Slabs are to be relayed on the path next to the garden area by the manhole	408288/1	09/09/09

We are aware that a lot of handrails need to be replaced. However this programme of works is dependent upon further funding.



Our Grounds Maintenance Team celebrate passing their NVQ Level II in Amenity Horticulture 25/08/09

## Home grown success

The Grounds Maintenance Team from Ascham Homes revelled in their own success as sixteen members of staff received their certificates for NVQ Level 2 in Amenity Horticulture.

Ascham Homes are delighted by their 100% success rate and hope that residents will be pleased with the new level of gardening care and maintenance that the newly qualified team is keen to show-off.

## A reminder to dog owners

Animal owners have a responsibility to make sure that their pets do not cause a nuisance or health hazard to other people. Leaving dogs' mess in public places is antisocial, unpleasant and carries a health risk particularly for young children who play in parks and open spaces.

If you witness a resident allowing their dog to foul on the estate without clearing up, please telephone the 'Antisocial Behaviour Hotline' on 0208 496 4011 in strictest confidence and tell us resident's name and / or address and we will pursue the matter.



## Tea with Chair of the Board

We would like to invite you to meet with our Chair of the Board over tea and cake and find out about board related issues.

The dates are:

- 4pm Thursday 8th October 2009
- 4pm Thursday 3rd December 2009
- 4pm Thursday 4th March 2010

In our Board Room at Willow House, 869 Forest Road, Walthamstow E17 4UH.

To accept this invitation please inform Tracey Chandler on 020 8496 4942 or via email to [tracey.chandler@aschamhomes.org.uk](mailto:tracey.chandler@aschamhomes.org.uk)

We will look forward to seeing you.