

# Hydro Forest Priority Estate Inspection

This newsletter provides residents with feedback for the Priority Estate Inspection, which was carried out on 5 January 2010.

The Priority Estate Inspection is your opportunity to work with Ascham Homes and our partners who join these inspections with the aim of improving your quality of life.



Back of properties which have been broken into

It was reported during the inspection that Hylands Road has recently experienced a high number of break-ins via rear windows in the last few months.

Please can residents ensure that all windows are locked when you leave your home. Please also try and be more vigilant when entering and leaving your home. If you do notice anything suspicious don't hesitate to contact the police on 999.

During the inspection we noticed that cars were parking on double yellow lines by the Hydro Centre.

After speaking with teachers from the Community Centre it was established that the cars belonged to members of the teaching staff, who were informed that their cars will be towed away in future.

The Head Teacher said that she would remind all members of staff not to park there and that a letter will be sent home to all parents asking them not to block this designated area.



A turning point for emergency vehicles



New play area

We have now replaced the play area after the arson attack in September 2009.

As shown in the photo opposite a new durable play area has been installed.

A football pitch made out of Astroturf is currently being laid. Once this has been completed the play area will be re opened to the public.

## Repairs

We have listed below some of the communal repairs identified as part of the inspection process. We have included brief descriptions of the repairs, order numbers and completion dates allowing you to check if a communal repair to your block has been completed on time.

### Radbourne Crescent

Location / Description	Job no	Due Date
Repair leak and excavation trench in the front garden outside flat no.18	427541/1	16/02/10
Leaseholder to re-fill hole they dug outside no.50	n/a	n/a

### 41 - 46 Fernhill Court

Location / Description	Job no	Due Date
r/o bin shed from FED Supply and fix 12 mm panelling over opening	427538/1	16/02/10
We are aware that a lot of handrails need replacing please note that these items have been placed on a programme of works which is subject to additional funding.		

### Neighbourhood Link - community messaging service

Neighbourhood Link is a community messaging service from the Metropolitan Police Service that provides news and information about policing activity or initiatives, crime prevention advice as well as major incidents affecting your area.

This service will send you information in the form of an email and / or text message informing you about the area you live and work in.

To receive these messages you will need **to register** which is free and simple. **Just call your local SNT to arrange a visit or register at [www.neighbourhoodlink.met.police.uk](http://www.neighbourhoodlink.met.police.uk).**

Please do not try and use the Neighbourhood Link to contact the police.

### Tenant Services Officer - Adam Clarke

Adam was made aware of antisocial behaviour in the Radbourne Crescent area, at the last Priority Estate Inspection.

We would like to encourage residents to contact him in confidence with any information on 020 8496 4028 or email him at [adam.clarke@aschamhomes.org.uk](mailto:adam.clarke@aschamhomes.org.uk), alternatively you can call our ASB number in work hours on 020 8496 4011.

### Home Contents Insurance

Protect your home and belongings from fire, burst pipes, theft or vandalism from as little as 75p a day.

We have teamed up with Aviva Insurance to provide low cost contents insurance for all our residents.

For an application form or for more details contact the rents hotline on 020 8531 8097 or visit the rent area of our website at [www.aschamhomes.org.uk](http://www.aschamhomes.org.uk) and download our booklet.

We can collect payment for your insurance with your rent. Remember if you do not keep up to date with your payments your home will not be protected.

### A reminder to dog owners

Animal owners have a responsibility to ensure that their pets do not cause a nuisance or health hazard to other people.

Leaving dogs' mess in public places is antisocial, unpleasant and carries a health risk particularly for young children who play in parks and open spaces.

If you witness a resident allowing their dog to foul on the estate without clearing up, please telephone the 'Antisocial Behaviour Number' on 020 8496 4011 in confidence and tell us the resident's name and / or their address and we will pursue the matter.

