

Attlee Terrace Priority Estate Inspection

This newsletter provides residents with feedback for the Priority Estate Inspection carried out on 24 March 2010.

The Priority Estate Inspection is your opportunity to work with Ascham Homes and our partners who join these inspections to improve your quality of life.



Update on garages

Our estate services team are going to start clearing out the garages at the beginning of May 2010. If you have any concerns regarding this matter please contact Keith Gresham, Garage Officer on 020 8496 4046 or email keith.gresham@ashamhomes.org.uk

Once this process has been completed temporary wooden panels will be erected and the area will be made ready for demolition and handed over to East Thames.

The safer neighbourhoods' officer who joined our inspection informed us that youths were using bottles from the recycling bins as weapons.

We have been in communication with Waltham Forest Council and requested that the bins (in the photo opposite) be replaced with bins that can't be opened.

Waltham Forest will be sending someone out to inspect the bins and consider our proposal.



Recycling bins



Potholes have been filled

We have now filled a lot of the potholes on the access road to Attlee Terrace.

If you notice any other potholes please contact Ascham Direct on 020 8496 4197 and report them.

The security doors for block 59 - 62 are almost ready to go live. We are currently issuing fobs to the residents of this block so that the doors can be activated.

Attlee Terrace and the Drive Tenants and Residents Association

On Tuesday 23 March 2010, a meeting was held to discuss the possibility of setting up a joint TRA for both Attlee Terrace and The Drive.

A further letter will be sent to all residents to provide you with an update on this.

For more details contact Sunita Trehan your Assistant Community Development Officer on 020 8496 4939 or email sunita.trehan@aschamhomes.org.uk

Useful contact details:

Tenancy Services Officer : Fatima Esakji
Antisocial behaviour hotline - 020 8496 4011

Rent Income Officer: Dumisani Moyo
Rent arrears hotline - 020 8531 8097

Gas leaks - TRANSCO 0800 111 999
Electricity - MPAS 0845 600 0102

Social Services and Environmental Health (LBWF) - 020 8496 3000

Ascham Homes Direct - 020 8496 4197
Waltham Forest Direct - 020 8496 3000

Are you finding it difficult to manage your debts and pay your rent?

If so, please speak to our Rent Income Team on 020 8531 8097 our officers are trained to help you maximise your income and can make sure that you are receiving all the benefits you are entitled to.

Alternatively visit our website www.aschamhomes.org.uk and look at the rents section which tells you how to:

- pay your rent
- claim additional benefits
- training and employment opportunities

A reminder to dog owners

Residents are reminded that they must write to their (TSO) Fatima Esakji fatima.esakji@aschamhomes.org.uk to ask permission for keeping a dog, cat or any other domestic animal in your home.

You are also reminded that once you are permitted to keep a dog or a cat, you have a responsibility to ensure that your pet does not cause a nuisance, annoyance or disturbance to other residents.

Please remember that the council only permit one domestic animal per household.

Home Contents Insurance

Protect your home and belongings from fire, burst pipes, theft or vandalism from as little as 75p a day.

We have teamed up with Aviva Insurance to provide low cost contents insurance for all our residents.

For an application form or for more details contact the rents hotline on 020 8531 8097 or visit the rent area of our website at www.aschamhomes.org.uk and download our booklet.

We can collect payment for your insurance with your rent. Remember if you do not keep up to date with your payments your home will not be protected.

Police Contact Details

To contact the Metropolitan police please use the 24 hour free phone number 0300 123 1212, or contact your local team directly on 020 8721 2768.

Please note the local team is not a 24 hour service but an answer phone message can and should be left. These messages generate a CAD number which can be used in court if a conviction is made.

In an emergency (a life threatening situation) always dial 999.

If you are deaf or have a speech impairment please use a text phone. Dial 18000 in an emergency or 18001 in none emergencies.