



# Aldriche Way Priority Estate Inspection newsletter – July 2010

## Welcome to the Priority Estate Inspection newsletter

Priority Estate inspections are carried out quarterly to tackle concerns on local estate based issues. During these inspections residents have the opportunity to meet with the Police, Ward Councillors and Ascham Homes Officers.

On Tuesday, 20 July 2010 we carried out a Priority Estate Inspection on your estate which; the following officers attended:



(Left to right from picture)

- |                   |              |                    |  |
|-------------------|--------------|--------------------|--|
| ■ Steve Stirk     | Surveyor     | ■ Cheryl Warren    | Resident   |
| ■ Sharon Court    | Resident     | ■ Darshan Sungar   | Councillor   |
| ■ Maureen Critoph | Resident     | ■ Francis Russell  | Resident   |
| ■ Martin Webster  | Kier Officer | ■ Marie Williamson | Senior Estate Supervisor                                   |
|                   |              | ■ Erhan Mestanoğlu | Assistant Community Development Officer (took the picture) |

## Feedback from the inspection:

| Location / Description   | Job Ref  | Due Date  |
|--|----------|-----------|
| ■ The boundary wall outside block 85 – 95 Aldriche Way and the pathway boundary wall outside block 107 have fallen off. They will be re-built (picture below). | 456552/1 | Completed |
| ■ Block 97-121 has a broken water down pipe and will be renewed (picture below)  | 456553/1 | Completed |
| ■ Shrubs outside block 85 – 95 have overgrown and this issue has been passed on to the Grounds Maintenance team to be cut (picture below).                     | N/A      | Completed |
| ■ The electricity sub station wall next to 2 – 32 Appleby Court is hanging off and this will be reported to EDF Energy (picture below).                        | N/A      | 01/09/10  |



## Feedback from the inspection (continued):

| Location / Description   | Job Ref  | Due Date  |
|--|----------|-----------|
| ■ A security light on the side of block 37 – 47 is broken. This will be replaced (picture below).                  | 456560/1 | 19/08/10  |
| ■ The light fitting outside Flat 46 Aldriche Way is broken and will be replaced.                                   | 456547/1 | 26/07/10  |
| ■ Guttering on block 86 – 100 is blocked and will be cleaned.  | 456553/1 | Completed |
| ■ The canopy above block 2 – 32 Apply Court is sagging on one side and will need to be re-erected (picture below). | 456561/1 | 01/09/10  |



## Submit an application for the MRA

Each year the Government allocates Waltham Forest Council approximately £1.5m, which Ascham Homes use on major repairs or environmental improvements. We would like to invite Waltham Forest Council tenants, leaseholders and stakeholders to submit improvement ideas on what you would like the MRA budget to be spent on your estate and around the borough.

You can apply for funds such as; security improvements, reducing vandalism or nuisance and improving energy efficiency etc.

The closing date is 30 July 2010. The application decisions will be delivered at Contract Panel meetings in June & July 2010. To request an application form phone Ascham Direct on 020 8496 4197 or visit our website at [www.aschamhomes.org.uk/mra2010](http://www.aschamhomes.org.uk/mra2010).

## Area Contract Panel

Area Contract Panel 1&2 meets on a six weekly basis to deal with local issues that affect residents. It gives residents the opportunity to monitor and comment on our performance on anti-social behaviour, repairs, customer care and estate improvement programmes.

Please feel free to attend and voice any concerns you may have on the next two meeting dates which takes place on Wednesday's:

**28 July 2010 and 8 September 2010 at Ascham Homes, Willow House, 869 Forest Road, Walthamstow, London, E17 4UH**

To report any repairs on the day, there will be a repair surgery from 1.30pm till 2.00pm and the meeting will start from 2.00pm till 4.00pm.

## Useful Contacts

**Tenancy Services Officer**  
Akosua O'Connor  
0208 496 4089

**Rent Income Officer**  
Dumisani Moyo  
0208 496 4005

**Ascham Direct**  
0208 496 4197

**Waltham Forest Direct**  
0208 496 3000

**Community Development**  
Tracey Chandler /  
Sunita Trehan  
0208 496 4942 /  
0208 496 4934

**Gas leaks – TRANSCO**  
0800 111 999

**Metropolitan Police**  
Free phone 24 hours  
0300 123 1212

**Hale End & Highams Park**  
**Street Safer**  
**Neighbourhood Team**  
0207 161 8917 /  
07920 233 817

**In an emergency**  
Dial 999

**If you are deaf or have**  
**speech impairment**  
Dial 18000 in emergencies  
18001 for non-emergencies

**The next Aldriche Way Priority Estate Inspection is taking place on:**

Tuesday, 12 October 2010 at 9.30am, outside St Nicholas Court. All residents are invited to attend.