

Aldriche Way Priority Estate Inspection

This newsletter provides residents with feedback for the Priority Estate Inspection carried out on 15 December 2009.

The Priority Estate Inspection is your opportunity to work with Ascham Homes and our partners who join these inspections with the aim of improving your quality of life.



A group of volunteers planted bulbs on the Estate

Residents, Tenants and Ward Councillors got together on Saturday 12 December to plant Spring bulbs very generously donated by Green Spaces, Waltham Forest Council.

Homebase also donated a variety of trees and some compost to help support this initiative which were planted outside individual blocks on the estate.

On the inspection we were made aware of some issues regarding refuse disposal. We would like to remind residents to put waste into plastic bags before depositing in the bin chutes or refuse bins.

The photo opposite which was taken on the day of the inspection shows how quickly the estate can become unsightly. We are taking this breach of tenancy seriously and repeat offenders will have action taken against them.



Rubbish not disposed of properly



A recently pruned Willow Tree

On the last inspection we were informed by residents and the Safer Neighbourhoods team that the branches of the Weeping Willow was providing a hidden area for youths to congregate and cause antisocial behaviour.

As agreed on the inspection the tree has been pruned back (shown in the photo opposite) and youths no longer gather in this area much to the relief of surrounding residents.

Repairs

We have listed below some of the communal repairs identified as part of the inspection process. We have included brief descriptions of the repairs, order numbers and completion dates allowing you to check if a communal repair to your block has been completed on time.

<u>St Nicholas Court</u>			<u>86 - 100 Aldriche Way</u>		
Location / Description	Job no	Due Date	Location / Description	Job no	Due Date
Ease and adjust the stair's door to entrance 82/83.	423625/1	20/01/10	Supply and fix cast gully grid outside flats 86-96.	423698/1	22/12/09
Supply & fix the door handle to the stair's door on the 7th floor.	423625/1	20/01/10	Supply and fix new paving slab (3rd set of steps from the top).	423698/2	22/12/09
<u>97 - 119 Aldriche Way</u>			<u>25 - 47 Aldriche Way</u>		
Ease and adjust the door to the entrance from the drying area and to the entrance of corridor 97 -107.	423665/1	20/01/10	Clear and clean gutter.	425439/1	06/05/10
Supply and fix gully grid.	423665/2	22/12/09	We are aware that a lot of metal handrails need to be replaced. Please be advised that this programme of works is dependent upon further funding.		

New Ascham Homes Website!

We launched our new user-friendly website with you in mind. As you can see from the image opposite we have divided our website into six key areas to make it easier for you to find the information you require:

- rents & tenancy services
- repairs
- decent homes
- getting involved
- leaseholder services
- antisocial behaviour



Our website will be used to provide a means of two-way communication allowing you to logon and: check and pay your rent; request or check on a repair; report an abandoned vehicle; make a complaint and so much more. Go online today to www.aschamhomes.org.uk

Are you finding it difficult to manage your debts and pay your rent?

If so, please speak to our Rents team on 020 8531 8097 our officers are trained to help you maximise your income and can make sure that you are receiving all the benefits that you are entitled to.

Alternatively visit our website www.aschamhomes.org.uk and look at the rents section with information on:

- claiming additional benefits
- training and employment opportunities
- help with utility arrears

Home Contents Insurance

Protect your home and belongings from fire, burst pipes, theft or vandalism from as little as 75p a day.

We have teamed up with Aviva Insurance to provide low cost contents insurance for all our residents.

For an application form or for more details contact the rents hotline on 020 8531 8097 or visit the rent area of our website at www.aschamhomes.org.uk and download our booklet.

We can collect payment for your insurance with your rent. Remember if you do not keep up to date with your payments your home will not be protected.