



aschamhomes

www.aschamhomes.org.uk



Service Standard
Aids and
adaptations

How do I get help?

If your home is owned by Waltham Forest Council and you or someone else you live with finds it difficult to get around, or is having difficulty within their home such as bathing, problems with stairs etc, you may be able to get help to maintain or improve your independence. There are a wide range of aids and adaptations available. Some of the adaptations which can be installed.

Examples of minor work

- simple ramps
- half steps
- metal support rails
- additional hand-set for an intercom

Other internal changes

- level internal door threshold strips
- kitchen lever taps
- kitchen cupboard handles
- bathroom lever taps
- wc flush handles
- door and wall protectors
- alter heights of power points and electric sockets
- alter height of kitchen cupboards

If the adaptation is a major adaptation eg shower installation, stair lifts or a major redesign of the property, this will be passed to the long term Occupational Therapy team. Your name will be placed onto another waiting list from the date of their initial referral. The waiting time for an assessment is up to 6 months depending on the urgency of your needs.

Examples of major work

- stair lifts
- through floor lifts
- level access showers
- extensive ramps

How do I apply?

for tenants living in Waltham Forest:

Telephone the Screening Team at Gainsford Road on 020 8496 1818/1831. The Screening Team will discuss your needs and provide initial advice and if necessary initiate a referral to Occupational Therapy.

Screening Team
47 Gainsford Road
Walthamstow
London, E17 6QB

for tenants living in Billericay and Wickford

Please telephone Basildon Council 01268 533 333/
Social Services 0845 7430 430

for tenants living in Billericay and Wickford

Please telephone Epping Council 01992 564 000/
Social Services 0845 7603 7630

What happens next?

The Occupational Therapy team will explain how quickly they can assist, but it is likely that if your needs are more complex and the work required is major, there may be a long waiting period. The Occupational Therapy team will be able to provide advice when you speak with them.